



Factsheet Nineteen

WHERE CAN I GET MORE HELP?

Whatever your question or problem, there are people and organisations to assist you and provide support.

Remember:

- most of these services are free and confidential – you can seek advice from them without your employer knowing;
- they will tell you your rights and the various ways you can pursue your rights. Then you decide if you wish to take the matter further and if so, how;
- let them know if you would like an interpreter to be involved when you talk to them – sometimes this can be arranged;
- some of these organisations may not have call centres. You may need to leave a message or ring back when someone is available to talk to you. Don't be discouraged.

For advice, referrals and representation

NT Working Women's Centre

Freecall: 1800 817 055

Web: www.ntwwc.com.au

Your Union

Unions NT

Ph: 8941 0001

Web: www.unionsnt.com.au

Darwin Community Legal Service

Freecall: 1800 812 953

Web: www.dcls.org.au

Top End Women's Legal Service (TEWLS)

Freecall: 1800 234 441

Web: www.tewls.org.au

Katherine Women's Information & Legal Services (KWILS)

Freecall: 1800 620 108

Web: www.kwils.com.au

Central Australian Women's Legal Service (CAWLS)

Freecall: 1800 684 055

Web: www.cawls.org.au

NT Legal Aid Commission

Freecall: 1800 019 343

Web: www.ntlac.nt.gov.au

Law Society NT (for Private sector lawyers)

Ph: 08 8981 5104

Web: www.lawsocnt.asn.au

North Australian Aboriginal Justice (NAAJA)

Freecall Darwin: 1800 898 251

Freecall Katherine: 1800 897 728

Freecall Nhulunbuy: 1800 022 823

Web: www.naaja.org.au

Central Australian Aboriginal Legal Aid Service (CAALAS)

Freecall: 1800 636 079

Web: www.caalas.com.au

Employee Assistance Service Australia (EASA)

Freecall: 1800 193 123

Web: www.easa.org.au

Commonwealth Government agencies

The Fair Work Ombudsman

Fair Work Info line: 13 13 94

Web: www.fairwork.gov.au

The Independent Contractors Hotline

Local call: 1300 667 850

Web: www.fairwork.gov.au

The Fair Work Commission

Ph: 08 8936 2800

Local call: 1300 799 675

Web: www.fwc.gov.au

Australian Human Rights Commission

Complaints Info line: 1300 656 419

Web: www.humanrights.gov.au

Comcare (workers' compensation for Commonwealth employees)

Local call: 1300 366 979

Web: www.comcare.gov.au

Department of Human Services - Families

Ph: 13 61 50

Web: www.humanservices.gov.au

Australian Taxation Office

Ph: 132 861

Web: www.ato.gov.au

Australian Taxation Office Superannuation InfoLine

Ph: 131 020

Web: www.ato.gov.au

Superannuation Complaints Tribunal

Local call: 1300 884 114

Web: www.sct.gov.au

Northern Territory Government

NT Anti Discrimination Commission

Freecall: 1800 813 846

Web: www.adc.nt.gov.au

NT WorkSafe

Ph: 1800 019 115

Web: www.worksafe.nt.gov.au

NT Police

Emergency number: 000

If calling from a mobile: 112

Non-emergency crime incidents & general enquiries: 131 444

For people with disabilities and non English speaking

To access an interpreter

Interpreting and Translating Service NT

Ph: 1800 676 254

Web: www.itsnt.nt.gov.au/

Aboriginal Interpreter Service

Ph: 8999 8353

Web: www.ais.nt.gov.au/

For people with a hearing and/or speech impairment

National Relay Service

Ph: 133 677

Freecall: 1800 555 677

Information for employers

Information for employers

Fair Work Infoline

Local call: 13 13 94

Web: www.fairwork.gov.au

NT Chamber of Commerce

Ph: 8982 8100

Web: www.chambernt.com.au

The NT Working Women's Centre provides free and confidential information, advice and assistance to women about work related matters.

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